



With **Trinity3**, it's personal!

2020 Warranty Flyer

Rev2

Trinity3 Warranties including Accidental Damage Protection (ADP)

All new & recertified technology purchased from Trinity3 comes standard with the **TRINITY3 Gold warranty** for 4 years on Chromebooks & laptops and 6 years on all desktop units unless otherwise specified. The Gold warranty provides robust coverage with Accidental Damage Protection. The **TRINITY3 Platinum warranty** upgrade is an all-inclusive warranty which we believe to be the best warranty protection available-anywhere. The Trinity3 Silver warranty coverage is for 4 years on Chromebooks & laptops and 6 years on all desktop units unless otherwise specified and does not include ADP. If you purchased your technology elsewhere and would like to add, extend or upgrade your warranty coverage we can help.

Trinity3 proudly offers our warranties directly to our customers from Trinity3. This means Trinity3 is 100% responsible for all warranty actions that present with the products purchased from Trinity3. Specifically, all logistics, cost of logistics, receiving, effecting repairs, repackaging, reporting and return of repaired products to the designated location. All of the above activities are handled by Trinity3 in-house staff (customer service, operations and technical) in our Pelham Blvd technical facility. Said differently, we are your single point of contact for any and all repairs required to support the products purchased from Trinity3.

Trinity3 is pleased to provide our customers with very flexible, scalable and easy to access warranties at extremely competitive price points. By handling all warranties directly-we remove the overly burdensome proof of failure requirements, process rigidity, repair/replacement delays and inconsistent product repairs common with warranties provided by insurance companies, unrelated 3rd parties and often OEMs.

Some further background; Trinity3 LLC currently is 100% responsible for hundreds of thousands of systems (Chromebooks, Laptops, tablets & desktops) across the county. Trinity3 has many technicians on staff with nearly every possible pertinent technical certification available for the repair of personal systems group products. More specifically, we are one of twenty Lenovo Platinum Partners in the U.S. and also are a Lenovo (ASP) authorized service provider. Beyond Lenovo, we hold the same equivalent ASP designations with Dell, and other major original equipment manufacturers. Further, while not obligated to do so, Trinity3 has adopted the highest level of accountability to comply with both the SCA (Service Contract Act) and PEI (Portable Electronic Insurance) standards.

Simply contact your team member or request a no obligation quote.

Contact Your Team Member

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Contact Us

855.862.5120 - toll free | 651.888.7922 - local | www.trinity3.com

	TRINITY3 SILVER (SIMILAR TO OEM WARRANTY)	TRINITY3 GOLD (TRINITY3 DEFAULT WARRANTY)	TRINITY3 PLATINUM
Deductible	\$0	\$0	\$0
Hardware Fail	✓	✓	✓
Send Parts for Repair	✓	✓	✓
Advance Exchange		✓	✓
Accidental Damage Protection (ADP)		✓	✓
Spare Parts On-site			✓
Theft / Loss			✓
Per Device Limit on ADP	N/A	1	Unlimited
Shipping	We pay shipping both ways	We pay shipping both ways	We pay shipping both ways
Battery	1 Year	1 Year	1 Year Laptop / 3 Year New Chromebook (1 replacement/ea.)
Stylus/EMR Pen/Apple pencil	N/A	1 per device*	1 per device*



Trinity3's Silver Warranty:

1 - 4 Year Warranty

- \$0.00 Deductible
- Hardware Fail Covered
- Send Parts for Repair
- We Pay to Ship Both Ways
- Extended Battery Coverage

Trinity3's Gold Warranty:

1 - 4 Year Warranty with Accidental Damage Protection (ADP)

- Comes Standard on all Chromebooks & Laptops
- \$0.00 Deductible
- Hardware Fail Covered
- Send Parts for Repair
- Advance Exchange Option Available as Needed
- We Pay to Ship Both Ways
- Extended Battery Coverage
- Stylus/EMR Pen/Apple pencil*

Trinity3's Platinum Warranty:

1 - 4 Year Warranty with Accidental Damage Protection (ADP)

- Comes Standard on all Chromebooks & Laptops
- \$0.00 Deductible
- Hardware Fail Covered
- Send Parts for Repair
- Advance Exchange Option Available as Needed
- We Pay to Ship Both Ways
- Extended Battery Coverage
- Stylus/EMR Pen/Apple pencil*
- Spare Parts On-site
- Theft / Loss

Silver Warranty Info:



Gold Warranty Info:



Platinum Warranty Info:

