Return to Learn Solutions for K-12

Qualtrics Return to Learn is a closed-loop automated system with accurate, real-time reporting and insights on reopening readiness, symptom checking self-certification, contact tracing, testing integration, and the Ongoing New Normal solutions.

> "We've realized we need to move from a 'depth and analysis' culture to a 'speedy feedback' culture. Quick pulses of our staff and families more frequently, are crucial."

Charlotte-Mecklenburg Public Schools

ULTIMATE LISTENING SYSTEM
Real-time listening across every digital touch-point. Collect solicited and unsolicited feedback in a non-disruptive manner.

PREDICTIVE INTELLIGENCE AND ANALYTICS
Instantly surface experience gaps and key business drivers. Use AI to find insights hidden deep in open-text responses with sentiment scores, trends, and automated alerts

ACTIONS AND WORKFLOWS
Embed insights across student, parent, and teacher touch-points and make student experience part of their daily routine through integration with the tools they already use

qualtrics^{XM}

COVID-19

Symptom Check, Contact Tracing & Reporting System for K-12

Contact tracing is a critical step in keeping schools open while keeping our surrounding communities and organizations safe. The challenge is to provide contact tracing in a confidential, automated environment that allows for quick actions and interventions.

SYMPTOM CHECK

The Symptom Check is a solution designed for teachers, parents, and students to self assess their health on a daily or weekly basis. Those who are symptom-free will receive a time-stamped certification to participate in school and related activities. If the symptoms indicate a potential COVID-19 infection, the solution will display the nearby test sites as well as further instructions for self-care. The solution produces a certification delivered by email or SMS that includes the certificate result and a QR code. Teachers can use an iPad or Smart Device to scan the QR code to verify the certification result.
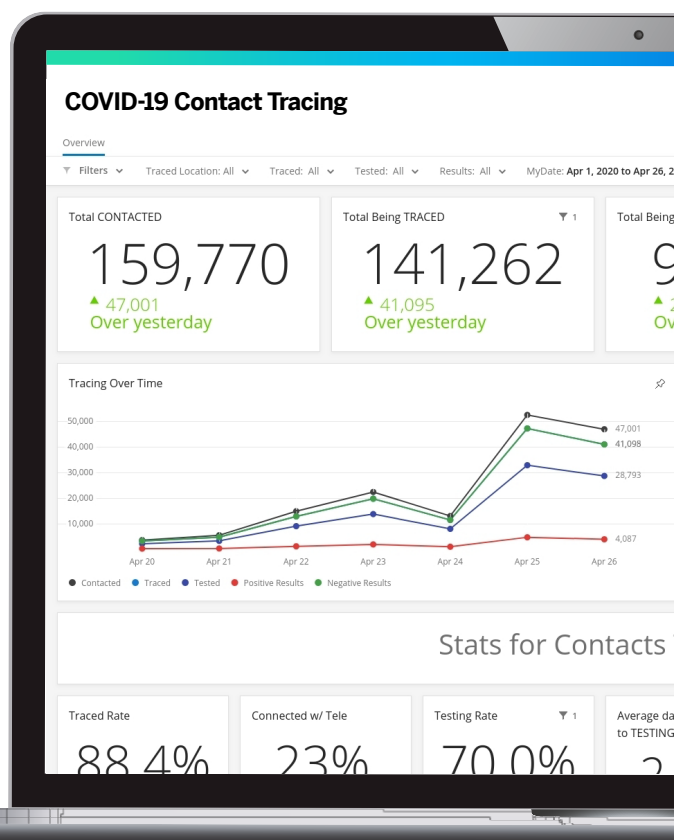
CONTACT TRACING & REPORTING SYSTEM

Qualtrics' Contact Tracing and Reporting System allows students or staff who test positive or are at high risk of contracting COVID-19 to confidentially upload both contacts with whom they've recently been in touch and locations they've visited. Once contact information has been entered, each contact is notified anonymously and followed up with regarding testing options and daily symptom monitoring. This system, already being used across the country, is a key component of a sound prevention and control strategy needed to keep schools safe and open.

Benefits of Qualtrics' Confidential Symptom Check, Contract Tracing and Reporting System

+ The Qualtrics XM Platform meets the strictest security requirement. It is ISO 27001 and FedRamp compliant and HITRUST certified, which means its technology platform provides customers the tools they need to manage HIPAA compliance

+ Secure, unified data collection for aggregation and analysis by federal, state and local government, health, and education departments

+ Automated individual result reporting to state & federal health information systems

+ Trusted choice of more than 80 federal agencies and 300 state and local governments for sensitive public sector

Ongoing New Normal solution

Our Ongoing New Normal solution allow schools to pulse stakeholders to gather the most urgent information and report their feedback through pre-built dashboards. These cover some of the most pressing topics in the reopening conversation:

RETURN TO LEARN PULSE

With the stress of a global pandemic, social injustice, and social unrest, it is vital for schools and institutions to monitor well-being and to identify specific individuals who need additional support.

+ Quickly pulse students and staff with research-based questions developed in partnership with Character Lab

+ Empower staff to take action with those who need additional support

+ Monitor key aspects of well-being including intrapersonal well-being, the learning environment, and physical health

TEACHING & LEARNING PULSE

Schools will implement a wide variety of classroom configurations including full-time in-person classes, part-time in-person classes, completely virtual learning, or a combination of all of these models. Success relies on delivering exceptional student, teacher, staff, and family experiences through real-time listening and action.

+ Quickly pulse with pre-built assessments validated by expert researchers and education practitioners

+ Identify safety protocols to implement and policies to adjust

+ View real-time results and trends to respond to student, family, and teacher sentiment about new classroom practices

SCHOOL OPERATIONS PULSE

Keep school operations running smoothly by tracking student, family, teacher, and staff sentiment on topics such as remote teaching and learning, hybrid learning, and the in-person school experience.

+ Continuously monitor and adapt to evolving expectations

+ Confirm that your response measures are effectively communicated and understood

+ Take targeted action to modify practices that are not working and celebrate systems that are working

"In early July, with the help of another Qualtrics, our teachers and principals were asked for more specific suggestions for helping to ensure a successful reopening of classes."

Dr. Kent Scribner, Superintendent
Forth Worth Independent School District

Ready to see more? — Book your demo
Contact sales@qualtrics.com

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Q5. How easy or difficult was it for you to get help from your teachers this week?

Extremely easy

Somewhat easy

Neither easy nor difficult

Somewhat difficult

Extremely difficult

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