Now, add even more efficiency to your library and textbook management by using the Follett ™ InTouch Receipting interface. Parents appreciate the service and convenience while districts get more fines paid or books returned.



**Destiny Library** 

# Interface ™



InTouch Receipting www.intouchreceipting.com

800-627-4767 sales@intouchreceipting.com

Integrated End to End
Point of Sale for schools with
real-time online payments

WE GUARANTEE USERS WILL BE ECSTATIC WITH YOUR CHOICE!



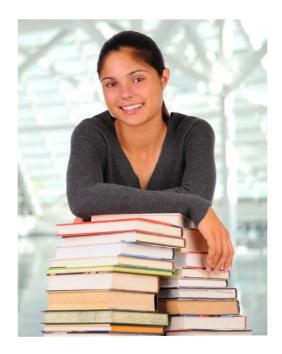
## **Business Purpose**

The Destiny-InTouch interface is designed as a component of the enterprise level student fee software suite to expedite fine processing, collect more fine revenue, alert patrons to return books and lower labor costs managing library fines electronically. Improved customer service, revenue collection improvement and streamlined staff operations (labor reduction) are all direct benefits of the library / textbook interface.

There are no known disadvantages to employing this interface – the interface layers automatically on existing procedures and systems. There should be no staff disagreement to employing the interface as it is designed to improve their work flow.

The library / textbook interface is a two-way communication between the library system and InTouch Receipting. The objective is to:





- Eliminate dual entry of library / textbook fines at the library and at the bookkeeper
- Expedite the collection of library / textbook fines or book return – replacing text books is incrementally costly many times more than the assessed fines (most users would rather have the book returned as compared to collecting the fine)
- Accurately reflect current fine status in both systems
- Improve customer service to the parent/student: better reporting, faster allows parents to find the lost book and avoid the fine (saves the district having to replace small groups of lost books due to higher returns)
- Utilize the on line reporting and payments available through TouchBase
- Open InTouch receipting to other similar interfaces such as book tracking and other mass interfaces
- Cover library, text and other books and other assets
- Save labor, lower administrative and staff costs

### **InTouch Receipting System & Destiny ™ Module Overview**

Students (SIS): Common students are in both the Destiny and the ITouch systems. Fines are tracked by student and by unique Destiny fine identifier reference.

InTouch Receipting - Terminal: InTouch Receipting will display all open fines, fees and other information including Destiny fines. Destiny fines are specifically identified to assist the book-keeper in knowing the fine's source. InTouch terminal will collect full or partial fine payments on Destiny and other fines.

InTouch Receipting – Manager: Manager mode provides detailed information by student, by account code and fine ledger information for financial management at the student or budget-code level.

TouchBase – On line payments: TouchBase allows a parent to see all open fines, fees and ledger information for their students. TouchBase allows for the payment of fines and fees which are immediately reflected on the InTouch terminal (real time) and processed to Destiny in the automatic daily update.

Fiscal GL Interface: All revenue collected, including Destiny fines are uploaded to the general ledger via the fiscal interface. Destiny fines will be assigned a budget code based on the Destiny collection type. See also Appendix A for additional information.

Follett Destiny ™ Interface: Nightly process synchronizing fines between the library application and InTouch/TouchBase. Seamless update for collections, adjustments and assessments.



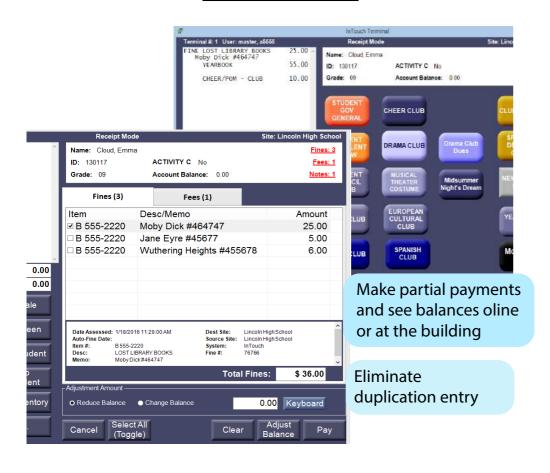
### **Interface Definition**

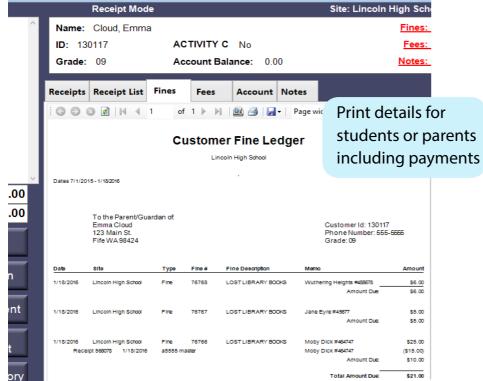
The interface is an automatic nightly transfer of open fines created in the library system via an electronic file to be uploaded into InTouch Receipting. Business rules have been established between the two applications, Destiny and InTouch, covering adjustments, payments and returns. InTouch creates an electronic file for Destiny to process covering payments, adjustments and returns captured by InTouch and TouchBase™. This interface keeps the Destiny and InTouch systems data synchronized.



# Stay organized both in the buildings and online

### **Building POS**





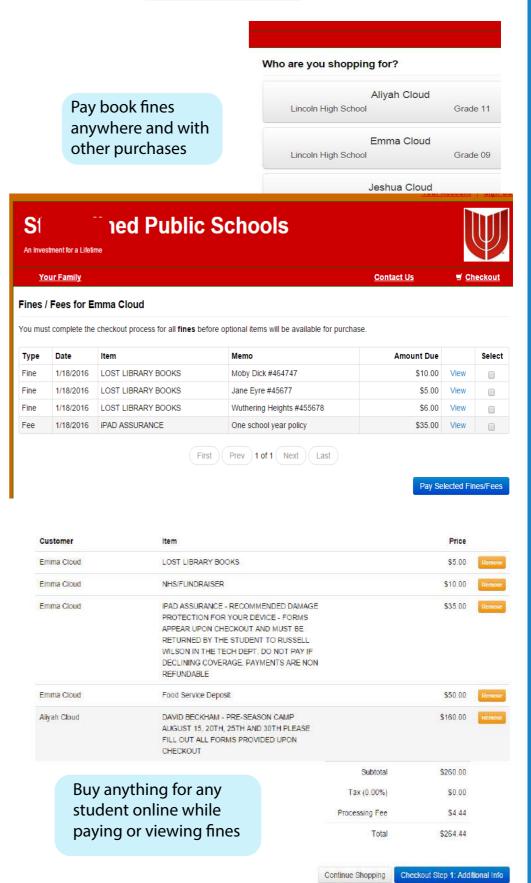
#### **Customer Fine Listing - Detail**

Consolidated real-time reporting in detail forever by date range

Item: LOST LIBRARY BOOKS Date Range: 1/18/2014 - 1/18/2016

| Abdulrahm   | nan Abdulrahmar | n    |            |                |      |                           |           |
|-------------|-----------------|------|------------|----------------|------|---------------------------|-----------|
| Fine #      | Date            | Type | Item #     | Description    |      | Memo                      | Amoun     |
| 70216       | 5/9/2014        | Fine | B 555-2220 | LOST LIBRARY B | OOKS | moby dick                 | \$5.20    |
|             |                 |      |            |                |      | Amount Due:               | \$5.20    |
| Aliyah Clou | ıd              |      |            |                |      |                           |           |
| Fine #      | Date            | Type | Item #     | Description    |      | Memo                      | Amount    |
| 76610       | 9/16/2015       | Fine | B 555-2220 | LOST LIBRARY B | OOKS | MOBY DICK 67367496        | \$12.00   |
|             |                 |      |            |                |      | Amount Due:               | \$12.00   |
| Emma Clou   | ıd              |      |            |                |      |                           |           |
| Fine #      | Date            | Type | Item #     | Description    |      | Memo                      | Amount    |
| 76767       | 1/18/2016       | Fine | B 555-2220 | LOST LIBRARY B | OOKS | Jane Eyre #45677          | \$5.00    |
| 76768       | 1/18/2016       | Fine | B 555-2220 | LOST LIBRARY B | OOKS | Wuthering Heights #455678 | \$6.00    |
| 76766       | 1/18/2016       | Fine | B 555-2220 | LOST LIBRARY B | OOKS | Moby Dick #464747         | \$25.00   |
|             |                 |      | Fine P     | ayment 1/18/2  | 2016 |                           | (\$15.00) |
|             |                 |      |            |                |      | Amount Due:               | \$21.00   |
|             |                 |      |            |                |      | Total Amount Due:         | \$38.20   |

#### **And Online**



1/18/2016 11:56 AM

#### Customer Fine/Fee Ledger

To the Parent/Guardian of: Emma Cloud 123 Main St. Fife WA 98424

Customer Id: 130117 Phone Number: 555-555 Grade: 09

| ate            | Site       | Site                |         | Fine/Fee # | Fine/Fee Description | Memo              | Amount    |
|----------------|------------|---------------------|---------|------------|----------------------|-------------------|-----------|
| 18/2016        | Lincoln Hi | Lincoln High School |         | 76766      | LOST LIBRARY BOOKS   | Moby Dick #464747 | \$25.00   |
| Receipt 568078 |            | 1/18/2016           | a5555 m | naster     |                      | Moby Dick #464747 | (\$15.00) |
|                |            |                     |         |            |                      | Amount Due:       | \$10.00   |
|                |            |                     |         |            |                      |                   |           |

Purchase online and/or view fine ledgers in same detail as the sites.